

Privacy Policy

We are committed to protecting your privacy.

We aim to offer an environment online that makes sure the information you give us is secure.

Personal Data

This website collects personal data to power our site analytics, including:

- Information about your browser, network, and device
- Web pages you visited prior to coming to this website
- Your IP address

This information may also include details about your use of this website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

This website uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, visit The cookies Squarespace uses.

- <u>These functional and required cookies are always used</u>, which allow Squarespace, our hosting platform, to securely serve this website to you.
- <u>These analytics and performance cookies</u> are used on this site, as described below, only when you acknowledge our cookie banner. We use analytics cookies to view site traffic, activity, and other data.

Customer Accounts

If you create a customer account on this website, we collect personal information to improve our checkout experience and customer service.

This information may include: -

- Billing and shipping addresses
- Details about your orders
- Email address
- Name
- Phone number

We share this information with Squarespace, our website hosting provider, so they can provide website services to us.

Emails

Abandoned cart emails

You'll receive an automated email within 24 hours after you abandon your shopping cart, if all of the following occur:

- You enter your email address at checkout, or are logged into your Customer Account
- 2. Add a product which is in stock to your shopping cart
- 3. You close your browser or leave this website without completing your purchase

You can unsubscribe from these messages at the bottom of the email.

This email will link back to this website, where you can pick up where you left off and complete your purchase.

Marketing emails

We may send you marketing emails, which you can unsubscribe from by clicking the link at the bottom of the email. We share your contact information with MailChimp, our email marketing provider, so they can send these emails on our behalf.

Order and account emails

We may email you with messages about your order or account activity. For example, we may email you to tell you that:

- You've created a Customer Account
- Your Customer Account password has been reset or updated
- You've made a purchase
- Your order has been shipped

It's not possible to unsubscribe from these messages.

We share your contact information with Squarespace, our website hosting provider, so they can send these emails to you on our behalf.

Visitor data

For customers

When you buy something on this website, we collect personal information from you to fulfil the order. We may collect information like your:

- Billing and shipping address
- Details relating to your purchase
- Email address
- Name
- Phone number

We share this information with Squarespace, our online store hosting provider, so that they can provide website services to us.

As you go through the checkout, this site may auto-complete your shipping and billing address by sharing what you type with the Google Places API and returning suggestions to you to improve your checkout experience.

For website visitors

This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including:

- Information about your browser, network and device
- Web pages you visited prior to coming to this website
- Your IP address

Squarespace needs the data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalised form.

When we will disclose and destroy information

We can provide your information to third parties in Australia or overseas who help us with our statutory functions and activities (eg. Travel bookings, MyGolf programs).

We will not use your information for surveys or research with any third party.

When we no longer need this information for authorised purposes, we will take all reasonable steps to make it unavailable for use.